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Natural Gas Planned Maintenance



Wilson provides expert service on a wide range of natural gas equipment. Planned maintenance will be performed during our normal business hours, Monday through Friday, 8 a.m. to 4:30 p.m.

Tune-Up

Our certified technicians take pride in performing the most thorough tune-up available. Each and every tune-up includes the following 15-point inspection:

- ◆ clean and adjust thermostat
- ◆ clean and adjust all safety controls
- ◆ burners and controls assembly
- ◆ adjust burner for efficiency
- ◆ check for gas leaks in the furnace
- ◆ lubricate moving parts
- ◆ check belts and adjust tension
- ◆ check filters
- ◆ check flue pipe, draft diverter and heat exchanger
- ◆ check fan control
- ◆ adjust pressure regulator
- ◆ check furnace for fumes
- ◆ check complete furnace operating cycle
- ◆ make necessary recommendations to ensure your maximum comfort
- ◆ clean and adjust pilot



Natural Gas Total Comfort Plan



Our Total Comfort Plan protects your heating system from most breakdowns and includes an annual tune-up, if necessary, to prevent many problems from occurring. This plan includes all repairs or replacement of the following parts, plus emergency service, 24 hours a day, 7 days a week.

Controls

- ◆ aquastat
- ◆ circulator control
- ◆ combination control
- ◆ combination fan/limit control
- ◆ electronic ignition control
- ◆ emergency switch
- ◆ fuses
- ◆ ignition leads
- ◆ high limit control
- ◆ low limit control
- ◆ reverse aquastat
- ◆ thermostat (manual)
- ◆ triple aquastat
- ◆ expansion tank
- ◆ Extrol tank
- ◆ glass gauge

Warm Air Systems

- ◆ air filter (disposable only)
- ◆ blower bearings
- ◆ blower belt
- ◆ blower circuit board
- ◆ blower complete
- ◆ blower motor (up to 1/3 hp)

- ◆ blower motor capacitor
- ◆ blower pulley
- ◆ blower shaft
- ◆ blower wheel

Burner

- ◆ flame sensor
- ◆ gas stop valve
- ◆ gas valve
- ◆ low voltage transformer
- ◆ pilot assembly
- ◆ pilot burner
- ◆ pilot orifice
- ◆ pilot valve
- ◆ pressure switch
- ◆ thermocouple

Hot Water Systems

- ◆ air scoop
- ◆ automatic water feeder
- ◆ barometric dampers
- ◆ bearing assembly
- ◆ boiler valves
- ◆ circulator complete
- ◆ circulator coupling
- ◆ circulator impeller

- ◆ circulator motor
- ◆ circulator motor mounts
- ◆ circulator switch
- ◆ circulator wicking
- ◆ dual valve
- ◆ low water cutoff float
- ◆ low water cutoff switch
- ◆ pop safety valve
- ◆ pressure reducing valve
- ◆ purge valve
- ◆ zone valve complete
- ◆ zone valve motor
- ◆ zone valve relay

Other

- ◆ baffle
- ◆ diaphragm assembly
- ◆ flue pipe
- ◆ spark plug

Services

- ◆ adjusting boiler pressure
- ◆ venting baseboard
- ◆ adjusting water level

(See other side for water heater coverage and General Conditions.)



Water Heater Plan



Coverage for **electric and gas water heaters** is included in the Natural Gas Total Comfort Plan for heating systems (see reverse side). There is no extra charge for this coverage. Your residential electric or gas water heater will be thoroughly inspected, and all parts listed below will be repaired or replaced, labor costs included.

Electric Water Heater

- ◆ aquastat (single)
- ◆ drain valves
- ◆ heating element
- ◆ limit control
- ◆ pressure relief valve
- ◆ primary control
- ◆ safety control
- ◆ temperature relief valve
- ◆ thermostat control

Gas Water Heater

- ◆ aquastat (single)
- ◆ draft hood
- ◆ drain valves
- ◆ flame spreader
- ◆ gas valves
- ◆ ignition device
- ◆ limit control
- ◆ manifold
- ◆ pilot burner
- ◆ pressure relief valve
- ◆ primary control
- ◆ safety control
- ◆ smoke pipe
- ◆ temperature relief valve
- ◆ thermocouple
- ◆ thermostat control



General Conditions



1. Emergency service is defined as smoke, no heat or gas odor. If nonemergency service calls are made at night or on Saturdays, Sundays or holidays, the customer agrees to pay a per-call charge based on the company's current surcharge rate.
2. **Wilson** agrees to render service to the customer's equipment for one year from the month in which the agreement began. If customer does not have service plan protection, he/she will be charged at the prevailing rate. This agreement will be renewed automatically each year unless terminated in writing by either party.
3. This agreement is not written on a prorated basis and no refund will be made if it is canceled by the customer before its normal expiration date.
4. **Wilson** shall not be held liable for inability to supply or obtain obsolete parts that are no longer available through normal supply channels. This agreement does not cover replacement of a complete boiler, furnace, burner or humidifier, piping, domestic water, hot water bottles, Space-Gard air filters, electronic air filters, boiler compounds, indirect hot water tanks, energy-saving devices or any parts not mentioned in the agreement.
5. A finance charge of 1-1/2% per month, an annual percentage rate of 18%, will be charged on items not paid 30 days from invoice date. If customer's account is referred to an attorney for collection, a charge for interest and attorney's fees will be included. Said fee will be 33-1/3% plus interest. SERVICE AGREEMENTS ARE NOT IN FORCE IF ACCOUNT IS 90 DAYS OVERDUE.
6. It is agreed that if any tax or other charges are imposed by a governmental authority with respect to the sale, delivery or use of the products covered hereby, it will be added to the price to be paid by the customer. This service agreement does not cover service or the repair or replacement of parts required as the result of abnormal conditions such as war, fire, flood and hurricane, explosion, acts of God or other causes beyond the control of **Wilson**.
7. **Wilson** reserves the right to reject any service agreement after inspection of the customer's burner. The bill for service to be rendered under this agreement shall be considered final acceptance of this agreement.
8. **Wilson** cannot assume responsibility for loss of heat or any damage resulting from a freeze-up in an occupied or unoccupied dwelling. It is the customer's sole responsibility to arrange for a daily house check if customer is away from the premises.
9. Blower motors and all related blower components are not covered during the cooling season (April 15 – Oct. 1) unless customer has a **Wilson** air conditioning service plan.